



IRW

Patent
Attorney's Docket No. COS97080C1

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of)
)
Raymond G. Goss et al.) Group Art Unit: 2153
)
Application No.: 10/648,427) Examiner: K. Lim
)
Filed: August 27, 2003)
)
For: CONTACT SERVER FOR CALL)
CENTER)

AMENDMENT/REPLY TRANSMITTAL LETTER

U.S. Patent and Trademark Office
220 20th Street S.
Customer Window, Mail Stop Amendment
Crystal Plaza Two, Lobby, Room 1B03
Arlington, Virginia 22202

Sir:

Enclosed is a reply for the above-identified patent application.

- ☐ A Petition for Extension of Time is also enclosed.
- ☐ A Terminal Disclaimer and a check for ☐ \$55.00 ☐ \$110.00 to cover the requisite Government fee are also enclosed.
- ☐ A Request for Continued Examination under 37 C.F.R. § 1.114 is enclosed.
- ☐ A request for Entry and Consideration of Submission under 37 C.F.R. § 1.129(a) is also enclosed.

- ☒ No additional claim fee is required.
- ☐ An additional claim fee is required, and is calculated as shown below:

AMENDED CLAIMS					
	No. of Claims	Highest No. Of Claims Previously Paid For	Extra Claims	Rate	Additional Fee
Total Claims		Minus		x \$18.00 =	
Ind. Claims		Minus		x \$ 88.00 =	
If Amendment adds multiple dependent claims, add \$300.00					
Total Amendment Fee					
If Small entity status is claimed, subtract 50% of Total Amendment Fee					
TOTAL ADDITIONAL FEE DUE FOR THIS AMENDMENT					

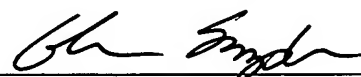
- ☐ A claim fee in the amount of \$ _____ is enclosed.
- ☐ Charge \$ _____ to Deposit Account no. 13-2491.

To the extent necessary, a petition for an extension of time under 37 C.F.R. § 1.136 is hereby made. Please charge any shortage in fees due in connection with the filing of this paper, including extension of time fees, to Deposit Account No. 13-2491 and please credit any excess fees to such deposit account.

The Commissioner is hereby authorized to charge any other appropriate fees that may be required by this paper that are not accounted for above, and to credit any overpayment, to Deposit Account No. 13-2491.

Respectfully submitted,

HARRITY & SNYDER, L.L.P.

By: 
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Date: December 9, 2004



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AMENDMENT

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Arlington, VA 22202

Sir:

In response to the Office Action mailed September 9, 2004, please amend the application as follows.

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims begin on page 3 of this paper.

Remarks begin on page 12 of this paper.